

MIRKA 2+1 TOOL WARRANTY POLICY

(EFFECTIVE: December 12, 2018)

The Mirka tools range are premium tools for professional use. Mirka warrants that your tool is free from manufacturing and material defects.

We reserve the right to make changes to this manual without prior notice.

Warranty

Mirka tools have a two-year warranty starting from the date of purchase. By registering your Mirka tool within 30 days from purchase you will obtain an additional one-year warranty.

The warranty period is one year when the tool, battery and charger are continuously used in industrial applications.

You can register your Mirka Tool, battery and charger at: www.mirka.com/warranty_registration

Warranty certificates are machine and customer dependent; each tool must be registered separately. Registration and additional warranty cannot be transferred to another person or company.

The battery pack and charger included with the tool purchase are covered by the 2+1 year warranty program. The warranty does not cover parts bought separately. Battery is warranted for 2+1 years or 300 charges from the date of purchase, whichever first occurs.

If a problem occurs with a Mirka tool included in these warranty terms and the problem is caused by a manufacturing defect material or by workmanship; Mirka will repair your tool free of charge in accordance with the warranty terms and conditions stated herein. To keep your tool warranty valid the tool needs to be used, maintained, and operated in compliance with Mirka safety and operating instructions.

Terms and Conditions

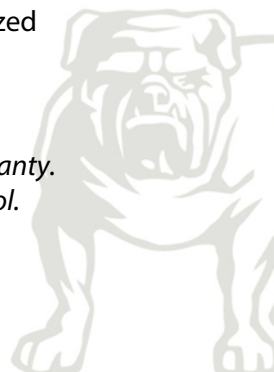
Mirka's tool warranty covers defects in material and workmanship.

Warranty does not cover

- Any damage caused by misuse, neglect in usage or maintenance, accidents, exposure to extreme temperatures, acids, water, unsuitable storage, excessive impact, or transport damages.
- Defects caused by spare parts, accessories, or components other than Mirka original spare parts or accessories.
- Pneumatic tools used with non-filtrated air or without lubrication.
- Normal wear and tear items such as: backing pad, break seal, shroud, rotor, vanes, exhaust fitting, muffler, bearings, carbon brushes, rubber mount, battery (with more than 300 charges), or power cable.
- Tools that have been modified, repaired or repair attempts (by other than Mirka authorized service), partly or completely disassembled tools.

Accessories, case, product samples and/or Mirka campaign gear are not covered by warranty.

Parts repaired / replaced by a Mirka authorized service center during warranty carries 3 months warranty. Repairs under the warranty period does not lengthen or renew the original warranty period of the tool.



No other than Mirka have the authority to change, extend or add to given warranty terms and conditions.

These warranty terms shall be governed by and interpreted in accordance with the laws of Finland, excluding the law and decree on international sale of goods. Consumers may be entitled to other mandatory statutory rights in their own

countries, which are not restricted by these warranty terms, as the warranty is governed by the laws of the country in which the product was purchased by the consumer.

This warranty does not cover compensations for downtime, production loss, injuries, or property damages.

Any dispute, controversy or claim arising out of or in connection with these warranty terms, or in any way related to the subject matter hereof, including, but not limited to, any and all claims relating to the product, its construction, any warranty with respect thereto, or any purported defects in such product, shall be settled by arbitration in accordance with the rules of the Central Chamber of Commerce in Helsinki by one (1) arbitrator appointed in accordance with said rules. The place of arbitration shall be Helsinki, and the language to be used in the arbitration proceedings shall be English. In cases of interpretation difficulties or disagreements the language of origin shall be used. Consumers may under mandatory statutory rights be entitled to initiate legal proceedings in courts of the country, in which the product was purchased by the consumer or where the consumer has his/her domicile, and such mandatory statutory rights shall then prevail.

Submitting a warranty claim

To submit a warranty repair claim, contact your Mirka dealer or your local Mirka customer support.

Tools returned for warranty repair must be accompanied by valid purchase receipt or invoice. For repairs during the additional warranty period the tool must be accompanied by a valid receipt or invoice and a valid certificate for extended warranty. Otherwise, warranty will not be valid.

A warranty claim must be submitted with as short delay as possible. A warranty claim must be submitted within the warranty period.

